



**GWINNETT CLINIC**

## **WELCOME TO OUR FAMILY!**

- Annual wellness and women's wellness visits
- Same day sick visits and walk-ins welcome for primary care
- Evening and weekend access to primary care
- Quick, easy access to specialty care
- In-house labs, imaging, diagnostic services
- Medication management and home delivery through Gwinnett Clinic Pharmacy
- Compassionate, convenient care by doctors you know and trust



**SCHEDULE YOUR ANNUAL PHYSICAL TODAY!**

Founded in 1983

## WHAT WE DO

- Wellness/annual physicals
- Sports / School physicals
- Pap Smears / Women's Wellness Examination
- Menopause
- Irregular menses
- Contraception
- Pregnancy testing
- Biometric screening
- Cancer screening
- Arthritis / joint pain
- Asthma / allergies

- Blood Pressure / cholesterol
- Depression / anxiety
- Diabetes
- Dizziness
- Thyroid
- Skin disorders / rashes
- STI/STD
- UTI
- Headache
- Obesity and weight management
- Minor injuries

*MAY BE REFERRED TO SPECIALIST  
FOR MORE ADVANCED CASES*

## WELLNESS AND PREVENTION

### WHAT DOES AN ANNUAL WELLNESS EXAM COVER?\*

- Comprehensive history and wellness consultation with physician
- Vaccinations
- Wellness Laboratory testing
- Pap / HPV tests and pelvic exams
- Heart screening (electrocardiogram)

- Breast cancer screening
- Prostate cancer screening
- Colon cancer screening
- Obesity screening and counseling
- Osteoporosis screening

*\*COVERED BY MOST INSURANCE PLANS,  
BUT SUBJECT TO INDIVIDUAL APPROVAL.*



**17 CONVENIENT  
LOCATIONS TO  
TAKE CARE OF  
YOU AND YOUR  
LOVED ONES**



**ARE WE IN YOUR  
NEIGHBORHOOD?**



PLEASE CAPITALIZE ALL PRINT AND FILL OUT ALL NUMBERED FIELDS

1 Patient Information

Form for Patient Information with fields: LAST NAME, FIRST, M.I., SEX, DATE OF BIRTH, EMAIL, MARITAL STATUS, ADDRESS, CITY, STATE, ZIP CODE, CELL PHONE, HOME PHONE, EMPLOYED BY.

2 Emergency Contacts

Form for Emergency Contacts with fields: PRIMARY/SECONDARY, LAST NAME, FIRST, PHONE, RELATIONSHIP.

3 Financial Responsible Party (If patient not guarantor)

Form for Financial Responsible Party with fields: LAST NAME, FIRST, M.I., DATE OF BIRTH, ADDRESS, CITY, STATE, ZIP CODE, CELL PHONE, HOME PHONE, EMAIL.

4 Insurance Information

Form for Insurance Information with fields: NAME OF GUARANTOR/PRIMARY POLICY HOLDER, PRIMARY/SECONDARY INSURANCE COMPANY, GROUP NO., PHONE, ADDRESS, CITY, STATE, ZIP CODE.

5 Referred By [ ] Check here if referred by doctor

Form for Referred By with fields: LAST NAME, FIRST, M.I., CELL PHONE, ADDRESS, CITY, STATE, ZIP CODE, and checkboxes for INSURANCE, WEBSITE, ONLINE AD, OTHER.

6 Reason for Today's Visit or Chief Complaint

Empty text box for Reason for Today's Visit or Chief Complaint.

7 Authorization & Payment Agreement

Form for Authorization & Payment Agreement with signature lines and a large block of legal text regarding patient authorization.

8 Payment of Benefits

Form for Payment of Benefits with text: 'I authorize payment of benefits, as determined by the insurance company, directly to: Gwinnett Clinic' and signature/DATE lines.

9 Medical Release Authorization

Form for Medical Release Authorization with text: 'Insured party/guarantor must sign for all claims; dependent patient must also sign if not a minor' and signature/DATE lines.



## 10 Acknowledgement of Receipt of Notice of Privacy Practices

I have been given a copy of **Gwinnett Clinic's** Notice of Privacy Practices, version effective September 2013.  
I consent to the uses and disclosures of my health information as outlined in the Notice.  
I understand that I can access the Notice of Privacy Practices at any time on the Gwinnett Clinic website.

\_\_\_\_\_  
PRINT NAME OF PATIENT

\_\_\_\_\_  
DATE

\_\_\_\_\_  
SIGNATURE OF PATIENT OR REPRESENTATIVE

\_\_\_\_\_  
PRINT NAME OF REPRESENTATIVE (IF APPLICABLE)

If Representative signing on behalf of patient, please describe the Representative's authority to act on behalf of the patient (**initial one**):

\_\_\_\_\_ The representative is the parent of the patient, who is a minor.

\_\_\_\_\_ The representative is the guardian of the patient, who has been adjudicated incompetent.

\_\_\_\_\_ The representative is acting under a Durable Power of Attorney for Health Care for the patient, and has presented a copy of this document to Gwinnett Clinic personnel.

## 11 Communicating About Your Care

Necessary medical care at Gwinnett Clinic:

- I understand these communication methods are essential to receiving the best quality care.
- I understand Gwinnett Clinic will respect and maintain my privacy to the best of its ability.
- Automated phone, automated text, personalized text, and patient portal utilization are necessary for my care.

What number do you prefer we use to contact you? \_\_\_\_\_

Do we have your permission to:

- |  |                              |                             |
|--|------------------------------|-----------------------------|
| Leave a message on your answering machine?     | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Confirm appointments?                          | <input type="checkbox"/> Yes | <input type="checkbox"/> No |
| Remind you of any medications (if applicable)? | <input type="checkbox"/> Yes | <input type="checkbox"/> No |

If we cannot reach you, who can we speak to about your care?

NAME	RELATIONSHIP	PHONE
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NAME	RELATIONSHIP	PHONE
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WE HOPE TO MAKE YOUR VISIT IN OUR OFFICE AS THOROUGH AND PLEASANT AS POSSIBLE. WE ALSO WANT YOU TO HAVE A FULL UNDERSTANDING OF YOUR INSURANCE PLAN AS WELL AS OUR FINANCIAL POLICIES AND EXPECTATIONS FOR PAYMENT. PLEASE READ THIS DOCUMENT CLOSELY.

**INSURED PATIENTS**

Payment is due at the time services are rendered. This includes outstanding balances, deductibles, co-payments, co-insurances, other fees for services not covered by your insurance company, and expected charges for services rendered during your visit.

- Your payment at check-in is a deposit for the visit. Charges may also be collected at check-out for services rendered. This applies to all insurance plan types. You will subsequently receive an explanation of benefits from your insurance company, and, if needed, statements from your insurance company and Gwinnett Clinic to collect any outstanding balance.
- If you are not sure what your insurance covers, PLEASE CALL YOUR INSURANCE COMPANY DIRECTLY! As the insured member, you are in the best position to get accurate information. As there are hundreds of insurance plans, we are only to provide general cost estimates. In addition, the information given to us comes with a disclaimer that it may be inaccurate.
- As a courtesy, we assist with filing insurance claims, completing insurance forms, and requesting insurance pre-certifications.
- In short, the ULTIMATE RESPONSIBILITY for filing, processing, and paying claims remains with you. If your insurance has not paid their portion within ninety (90) days of being billed, we encourage you to continue contacting them. (Please note that insurance carriers may provide false or inaccurate information at time of initial benefits verification.)
- You will receive regular statements requesting payment of any unpaid balance. After two (2) statements, your balance will be forwarded to a third-party collection agency.

**PRIVATE PAY (NO INSURANCE)**

Gwinnett Clinic will collect full payment at the time of your visit for services rendered during the visit.

- Prior to your visit (at check-in), an office visit fee – along with payment for all previously unpaid balances – is collected.
- After seeing the physician / nurse practitioner (at check-out), there may be additional charges depending on the level of service that was provided by the physician or nurse practitioner and the additional services (labs, imaging, etc.) that may have been ordered / rendered during the visit.
- If additional tests are ordered that need to be completed after the visit, and you anticipate a problem paying for these – please let your health care team know before leaving the office.

**ALL PATIENTS**

Gwinnett Clinic will collect full payment at the time of your visit for services rendered during the visit.

- \*NO-SHOWS: \$25 (office visits not cancelled within 24 hours prior to appointment may result in a \$25 charge; there may be significantly higher charges for missing scheduled tests, including stress tests and sleep studies)
- BOUNCED CHECKS: \$35.00 (any checks returned by the bank)
- FORM FEES: \$15 - \$150 (applicable to each form completed your physician / NP beyond standard medical documentation)

\*No show fees may be adjusted or waived at the discretion of the Medical Director.

<p><b>Adoption Forms</b> <i>minimum \$150, must be completed by physician only</i></p>	<p><b>Handicap Parking Forms/ Parking Permits</b> <i>minimum \$15</i></p>	<p><b>School Admission Forms</b> <i>minimum \$15</i></p>
<p><b>Employment Screening Forms</b> <i>minimum \$15</i></p>	<p><b>Health Screening/Biometric Exam/ Proof of Wellness Visit Forms</b> <i>no charge if 1 page only, otherwise minimum \$15</i></p>	<p><b>Sports Physical</b> <i>minimum \$20</i></p>
<p><b>FMLA Forms</b> <i>minimum \$50</i></p>	<p><b>Immunization Forms</b> <i>minimum \$15</i></p>	<p><b>Short Term Disability Forms</b> <i>case-by-case basis, minimum \$20</i></p>

**12 Financial Policy Acknowledgement**

I have read in full and understand the above policies. I know that I will be charged a minimum of \$15 for any form beyond standard clinical documentation. I understand that I may receive a copy of this form upon request. I understand that if I pay with debit/credit card, Gwinnett Clinic securely saves that information in my patient profile and may use it to charge unpaid balances on my account after 90 days.

PRINTED NAME OF PATIENT \_\_\_\_\_  
 OR LEGAL REPRESENTATIVE \_\_\_\_\_ SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_ RELATIONSHIP TO THE PATIENT (IF APPLICABLE) \_\_\_\_\_



# PATIENT PORTAL, PHONE & DIGITAL COMMUNICATION CONSENT FORM

WE USE YOUR CELL PHONE NUMBER AND E-MAIL ADDRESS PRIMARILY FOR APPOINTMENT CONFIRMATIONS AND FEEDBACK. WE DO OUR UTMOST TO RESPECT AND MAINTAIN PRIVACY. WE WILL NEVER SEND SPAM E-MAIL / TEXTS OR SHARE YOUR CONTACT INFORMATION.

It is important to make you aware of the intent of electronic correspondence and potential risks involved with it. This consent concerns currently available and future communication methods between you and Gwinnett Clinic. Of note, digital communication includes, but is not limited to, email, patient portal, text messages/SMS, etc. Gwinnett Clinic only uses secure and encrypted software to communicate with you. However, Gwinnett Clinic is not responsible for a breach of information if your device is not secure.

## CONDITIONS FOR THE USE OF PATIENT PORTAL, PHONE & DIGITAL COMMUNICATION

Gwinnett Clinic cannot guarantee, but will reasonably strive, to maintain security and confidentiality. Please note:

- Patient portal, phone or other digital communication is not appropriate for urgent or emergency situations.
- You should never use email or other digital communication to discuss sensitive medical information.
- It is your responsibility to follow-up and/or schedule an appointment if warranted.
- If you opt in to participate in email and other digital communication with Gwinnett Clinic, it is understood that you are responsible for the security and privacy of the recipient email client, cell phone, tablet, etc.
- If you opt in to participate in email and other digital communication with Gwinnett Clinic, it is understood that most widely available software (e.g. email service providers, email clients, text message/SMS services, wireless communication providers, etc.) and hardware (e.g. cell phones and computers) are neither HIPAA-certified nor encrypted.
- In short, it is your responsibility to maintain the security of all email and digital communication.

## RISK OF USING PATIENT PORTAL, PHONE & DIGITAL COMMUNICATION

Transmitting information by email & other digital means has a number of risks, including, but are not limited to:

- Email and other digital communication can be circulated, forwarded, stored, and broadcast.
- Email and other digital communication can mistakenly use the wrong email address, phone number, etc.
- Backup copies of email/other digital communication may exist even after deleted.
- Employers and online services may have a right to inspect email and all other digital communication.
- Email and other digital communication can be intercepted, changed, forwarded, etc. without authorization.
- Email and other digital communication can be used to introduce viruses into hardware.
- Email and all other digital communication can be used as evidence in court.
- Gwinnett Clinic's server and/or information technology infrastructure could go down and neither email nor any other digital communication would not be received until the server is back online.
- **I consent to receiving automated appointment reminders and other essential communication regarding my appointments and medical care by automated phone calls and text messages. I understand that Gwinnett Clinic will never sell my information to a third party.**

### 13 Communicating with Gwinnett Clinic Staff and Approved Contractors

Gwinnett Clinic may engage in staffing arrangements with contract workers both in and outside the United States. All are trained on US compliance standards and HIPAA privacy and security. Contract staff may be used for care provided in the office or for support services when you are communicating with the clinic before or after visits.

### 14 Permissions

\_\_\_\_\_  
(initials) **YES**, I consent to Gwinnett Clinic's standard communication protocols. I understand that patient portal, phone, and digital communication are not appropriate for emergency situations.

EMAIL ADDRESS (REQUIRED) \_\_\_\_\_ CELL PHONE # \_\_\_\_\_

### 15 Patient Portal, Phone & Digital Communication Acknowledgement

I have read in full and understand the intent of electronic correspondence and potential risks involved with it. I understand that I may receive a copy of this form upon request.

PRINTED NAME OF PATIENT OR LEGAL REPRESENTATIVE \_\_\_\_\_ SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_ RELATIONSHIP TO THE PATIENT (IF APPLICABLE) \_\_\_\_\_